



# ASTON BARCLAY ASSURED

## BUYER'S GUIDE

FOR FULL DETAILS, SEE THE ASTON BARCLAY ASSURED TERMS AND CONDITIONS, WHICH ARE AVAILABLE ONLINE.

VERSION 2.0 / 01.02.2025



ASSESSED BY



## What is Aston Barclay Assured?

**Aston Barclay Assured** is a visual appraisal service carried out by independent, trained technicians at Aston Barclay's UK auction centres. It's designed to give buyers additional confidence when purchasing vehicles both online and at auction.

This appraisal covers cars and light commercial vehicles (LCVs), including electric and hybrid vehicles. You'll know a vehicle is covered by spotting the **Aston Barclay Assured logo**, either in the vehicle description or on the windscreen. The scheme applies in England, Scotland, and Wales but excludes Northern Ireland and other locations outside the UK.

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### Key Benefits:

- **Peace of Mind:** Receive an appraisal report, helping you bid with confidence.
- **Buyer Insight:** The report provides an additional layer of insight on the vehicle, helping you to make an informed decision.
- **Dedicated Claims Support:** A dedicated Aston Barclay claims team, is on hand to assist. Contact the team via email at [AssuredClaims@astonbarclay.net](mailto:AssuredClaims@astonbarclay.net) or call 0800 058 4430



## How it works

The Aston Barclay Assured appraisal is a visual, non-invasive check, offering a snapshot of the vehicle's mechanical condition at the time of inspection. It covers key elements like fluid levels, engine starting, and braking performance over a short 20-metre drive test.

It's important to note that this inspection does not replace a full mechanical inspection or MOT test and is not an indicator of roadworthiness.

### Coverage

- Vehicles older than 12 years or with over 120,000 miles may qualify for the **Aston Barclay Assured Lite**, which provides a topline overview of the condition of the vehicle.
- Vehicles under 12 years old and 120,000 miles are eligible for the full Aston Barclay Assured report.

## Aston Barclay Assured – Lite

Designed for older vehicles or those with over 120,000 miles, the Aston Barclay Assured Lite report provides an at-a-glance view of key areas, giving you extra information before making your bid. This report is informational only and does not come with a buyer guarantee.

### What's included?

#### Dashboard

- ✓ EML Illuminated

#### Vehicle Operations

- ✓ Drive capable
- ✓ Brake capable
- ✓ Parking brake / handbrake holds
- ✓ Suspension level (visual only)

#### Tyre Depth

- ✓ NSF (middle tread taken only)
- ✓ NSR (middle tread taken only)
- ✓ OSF (middle tread taken only)
- ✓ OSR (middle tread taken only)
- ✓ OSRI (middle tread taken only)
- ✓ NSRI (middle tread taken only)

#### Vehicle Interior

- ✓ Horn
- ✓ Entertainment system powers up (excluding functionality)
- ✓ Drivers seat adjustment (mechanical & electrical main operations only. Excludes massage features, lumbar adjustments etc.)
- ✓ Entertainment screen powers up (excluding functionality)
- ✓ Air Conditioning (excluding temperature and gas)

#### Engine Operation

- ✓ Starts (with or without the aid of the battery pack)
- ✓ Lights
- ✓ Front fog light illumination

Aston Barclay Assured Lite is £10+VAT per vehicle. Full terms, conditions and exclusions apply.

*This is an information-only report, and are not eligible for claims based on the insight provided.*







# Aston Barclay Assured - Standard & EV/Hybrid

## What's Included?

The Aston Barclay Assured standard appraisal is a 31-point check for vehicles under 12 years old and 120,000 miles. For electric and hybrid vehicles, an extended 35-point check applies.

## Key areas inspected:

**Interior Features:** Key systems like air conditioning, entertainment, and navigation screens are powered on.

- ✓ Air conditioning (excluding temperature and gas)
- ✓ Satellite navigation (excluding functionality)
- ✓ Central locking (excluding fob & remote access)
- ✓ Entertainment system powers up (excluding functionality)
- ✓ Entertainment screen powers up (excluding functionality)
- ✓ Reverse system activates (excluding functionality)
- ✓ Drivers seat adjustment (mechanical & electrical)
- ✓ Power convertible roof (electrical only)
- ✓ Power sunroof (electrical only)
- ✓ Wipers and Jets operate (excluding jet spread & wiper blade condition)
- ✓ Lights
- ✓ Horn
- ✓ Mirrors (reflective only excluding functionality)
- ✓ Windows (electric only operated from drivers seat)

**Fluid Levels:** Engine oil, brake fluid, PAS and coolant are checked.

- ✓ Engine oil level (between minimum and maximum)
- ✓ Brake fluid (between minimum and maximum)
- ✓ PAS (between minimum and maximum)
- ✓ Coolant (between minimum and maximum)
- ✓ Oil / coolant contamination (visual)

**Vehicle Operations:** Braking, gear selection, and parking brake functions are tested.

- ✓ Brakes - does the vehicle stop within 20 meters? Condition of components aren't checked.
- ✓ Gear Selection & 1st and reverse drive test
- ✓ Parking brake holds
- ✓ Suspension level (visual only)
- ✓ Bonnet release (mechanical / electrical)

**Engine Operations:** The engine is started and checked for basic function.

- ✓ Engine starts with or without the aid of a battery pack
- ✓ Engine runs

**Dashboard:** Warning lights, including EML, are noted, and basic diagnostics may be run.

- ✓ Warning lights illuminated
- ✓ Service light illuminated (Yes / No)
- ✓ EML illuminated (Fault code included)
- ✓ AdBlue
- ✓ TPMS

Aston Barclay Assured - EV/Hybrid appraisals include all features of the standard report, plus specific checks for electric and hybrid vehicles, such as the charging cable type (standard domestic/ fast or both) plus condition (excluding functionality).

How much does it cost?

- Standard: £37+VAT
- EV/Hybrid: £42+VAT

Full terms and conditions apply.

# Inspection Process

To ensure you have full visibility of how our vehicles are inspected and what checks are taken, please take the time to review the assessment process below:

Assured Inspection Item Descriptions	
Assessment Item	Description
<b>FLUID LEVELS</b>	
Engine Oil Level (between min & max)	Engine oil level is between minimum & maximum (digital or dipstick) - Engine oil level will not be adjusted
Brake Fluid Level (between min & max)	Brake fluid level is between minimum & maximum - Brake fluid level will not be adjusted
PAS (between min & max)	PAS fluid level is between minimum & maximum (where applicable) - PAS fluid level will not be adjusted
Coolant (between min & max)	Coolant fluid level is between minimum & maximum - Coolant fluid will not be adjusted
Oil Contamination (visual only)	Oil contamination is not evident on the dipstick, oil filler cap, coolant filler cap or in the coolant reservoir
<b>DASHBOARD</b>	
Warning Lights Illuminated	Report illumination of warning lights that indicate a fault with the vehicle & comment in other observations where applicable
Service Light Illuminated	Report service light illumination & comment in other observations where applicable
TPMS Light Illuminated	Report TPMS light illumination & comment in other observations where applicable
AdBlue Light Illuminated	Report AdBlue light illumination & comment in other observations where applicable
EML Illuminated	Report engine management light illumination & record DTCs in diagnostic trouble codes where applicable
<b>VEHICLE OPERATION</b>	
Brakes (operation in test lane only)	Brakes are able to bring the vehicle to a halt within 20 meters based on operation in test lane to a maximum acceleration of 15 mph
Static Gear Selection (first & reverse test drive)	All gears can be selected when stationary with the engine running (excluding automatics) - Having selected first or reverse gear, the vehicle is capable of propulsion over a distance of 20 meters
Handbrake or Park Brake Operation	The handbrake or park brake will hold the vehicle in a stationary position when under load
Suspension Ride Height (visual only)	The vehicle appears to be level & there is a similar distance between each wheel & wheel arch
Bonnet Release (mechanical & electrical)	The bonnet release is operational



VEHICLE INTERIOR	
Air Con (excl temp & gas)	The air conditioning system receives power
Sat Nav (excl system functionality)	The satellite navigation system receives power
Central Locking (excl fob & remote access)	Each door is capable of being locked & unlocked
Entertainment System Powers Up (excl functionality)	The entertainment system receives power
Entertainment Screen Powers Up (excl functionality)	The entertainment screen illuminates
Reverse System Activates (excl functionality)	The reverse system activates (audio visual notification)
Drivers Seat Adjustment (mechanical & electrical)	The drivers seat is capable of being adjusted (towards the driver controls & away from the driver controls)
Power Convertible Roof (electrical only)	The electronically operated convertible roof is capable of being fully opened & fully closed
Power Sunroof (electrical only)	The electronically operated sunroof is capable of being fully opened & fully closed
Wipers & Washers (excluding jet spread & wiper condition)	Wipers & washers (washer pumps) (front & rear) are operational where applicable
Lights	Exterior lights all operate & flash as intended including main beam
Horn	The horn is operational
Mirrors (reflective only excl functionality)	Exterior mirrors are present & show a clear view to the rear as intended
Windows (electric only operated from drivers seat)	Each window is capable of being fully opened & fully closed from the driver controls
ENGINE OPERATION	
Engine Starts (with or without the aid of a battery pack)	At the time of assessment the engine was capable of starting (with or without the aid of a battery pack)
Engine Runs	At the time of assessment the engine was capable of running
DIAGNOSTIC TROUBLE CODES	
	In the event of engine management light illumination, report the related diagnostic trouble codes & their description (where applicable)
OTHER OBSERVATIONS	
	Report a description of illuminated warning lights (where applicable) & other critical or unavoidable observations that are presented within assessment parameters
Assured - EV / Hybrid Inspection Item Descriptions	
Assessment Item	Description
VEHICLE OPERATION	
Energy Harvesting & Recuperation (dash indicator)	Report illumination of the energy harvesting & recuperation indicator
DRIVETRAIN OPERATION	
Drive Ready Indicator	Report illumination of the drive ready indicator
CHARGE CABLE	
Cable Type	Report the type of charge cable provided with vehicle (slow, fast, both or none)
Cable Condition (visual only)	Report the condition of charge cable provided with vehicle (excluding functionality)





## Making a Claim

If you find a fault with a vehicle that was not reported in the Aston Barclay Assured appraisal, you may be eligible to make a claim. Claims must be submitted within two working days of collecting the vehicle and before driving more than 250 miles from the recorded mileage.

### Steps to submit a Claim:

1. Please complete the supporting pdf, which can be found [here](#), emailing the completed document to [AssuredClaims@astonbarclay.net](mailto:AssuredClaims@astonbarclay.net)
2. Provide your information:
  - Aston Barclay account details
  - The vehicle registration number
  - Sale and collection dates
  - Current mileage
  - Supporting photos or videos



*Ensure you've reviewed the full Assured by Aston Barclay Terms and Conditions before making a claim.*

T&Cs

CLAIMS FORM







## Frequently Asked Questions

### Which vehicles are covered by Aston Barclay Assured?

Vehicles that are less than 12 years old and have under 120,000 miles are eligible for the full Aston Barclay Assured report. Older vehicles or those with higher mileage may receive the Aston Barclay Assured Lite, which provides basic information only.

### Can I rely on Aston Barclay Assured as a full vehicle inspection?

No, this is a visual appraisal, not a substitute for a full mechanical inspection or MOT. It provides an overview of the vehicle's condition but is not an indicator of roadworthiness and does not guarantee the absence of faults.

### What does the 20-meter drive test cover?

The vehicle is driven in 1st and reverse gear over a short 20-meter distance to check basic braking, gear selection, and parking brake function. This test does not cover higher-speed driving or issues that may occur in other gears.

### Why aren't fluid leaks under the vehicle checked?

Since the Aston Barclay Assured inspection is conducted at ground level and without lifting the vehicle, leaks under the vehicle cannot be inspected. Only visible leaks from areas like the engine bay will be noted.

### What happens if the engine management light (EML) is illuminated?

If the EML is illuminated, the technicians will connect a diagnostic tool to retrieve and report fault codes. However, this does not guarantee that the issue is resolved, and further investigation may be needed.

### Does the report check if the air conditioning, sat nav, or entertainment system works?

No, the appraisal only confirms whether power is supplied to these systems (e.g., they power up), but their full functionality is not tested. For example, the sat nav screen may turn on, but its navigation functions won't be tested.

### Why doesn't the report cover turbo or gearbox faults?

As the vehicle is only driven for a short 20-meter test in 1st and reverse gear, issues that occur at higher speeds or in other gears, like those with the turbo or gearbox, may not be detected during the Aston Barclay Assured appraisal.

### What do the symbols in the report mean?

- OK: The item is in a functional state at the time of inspection.
- Requires Attention: The item is not operating as expected.
- Not Tested: The item was inaccessible or could not be tested.
- Not Applicable: The vehicle does not have this item.

### Can I make a claim if there is a fault with the vehicle?

You can make a claim if a fault was missed in the Aston Barclay Assured report. Claims must be made within two working days of the vehicle leaving Aston Barclay's premises and before the vehicle has been driven more than 250 miles from the recorded mileage. Aston Barclay Assured Lite reports cannot be claimed against.

### What happens after I submit a claim?

Once you submit a claim, it will be reviewed by a team of technical advisors who are experienced in processing claims for the Aston Barclay Assured scheme. You will be contacted within two working days to discuss the next steps. If necessary, an inspection may be arranged to verify the claim.

### Will I be reimbursed for all costs if my claim is successful?

If your claim is valid, Aston Barclay will cover the agreed cost of repairs, but indirect costs or expenses not authorised, such as the Aston Barclay Assured fee, will not be reimbursed.



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