

## Aston Barclay Buyer Guarantee Claim Submission Form

Must be within the 2-day Buyer Guarantee Agreement  
Claim is not registered until a claim form is received by Opteven.

Buyer & Vehicle Details	
Authorised Buyer Name	
Vehicle Registration Plate	
Make / Model	
Proof of current mileage <b>(photo image or video required)</b>	

Contact Details	
Address of Vehicle (incl. postcode)	
Telephone Number	
Email Address	

Vehicle's Concern	
Reported Vehicle Issue (including fault codes) *Video required. Speed/distance fault become apparent	
Section of assured report claiming against	
Has the vehicle been driven on the road?	YES <input type="checkbox"/> NO <input type="checkbox"/> If yes, miles covered: <input type="text"/>
Is the vehicle on an Aston Barclay Site or has this vehicle been delivered?	Aston Barclay Site or 3rd party arranged by buyer <input type="checkbox"/> Delivered <input type="checkbox"/> <input type="text"/>

### Proof of delivery is required.

**\*Please attach a clear digital image of the vehicle's concern and a short video of the vehicle at idle. This must show the registration number and dashboard. This information is vital to the claim being logged.**

**Please email the form with subject line 'Aston Barclay Claim' to: [astonbarclayclaims@opteven.com](mailto:astonbarclayclaims@opteven.com)**

[Buyer Guide](#) ▶

[Terms & Conditions](#) ▶

Opteven Dealer UK Ltd, Oxford House, Oxford Road, Thame, Oxon, OX9 2AH

**Phone:** 0345 222 4543 | **Email:** [astonbarclayclaims@opteven.com](mailto:astonbarclayclaims@opteven.com) | **Web:** [www.opteven.co.uk](http://www.opteven.co.uk)

Company Registration No: 06792906.